

**[Transcript] ZM's Fletch, Vaughan & Hayley / Fletch, Vaughan & Hayley's Lil Bitta Pod - 29th September 2023**

It's spring and at Bunnings we're unleashing the same great value that we have all year round. Where you find a competitor's lower price on the same stock item available for same day delivery or collection, we'll beat it by 15%. Conditions apply. See website for details.

The ZM Podcast Network. Fleshwater and Haley's Little Bit of Pod.

Treat yourself to McCafe coffee with My Mac's Rewards.

Welcome to A Little Bit of Pod. Guys, great day to be me yesterday.

I got two refunds. Oh my god, I heard about this. DOS refunder. I don't actually know if that's Spanish for refund. I'm not up to that. I'm not up to that on Duolingo, but DOS, by the way, this guy, met up with a Portuguese or Brazilian friend. He's Spanish speaking. Spanish speaking friends in Melbourne and wanted to get them to do his Duolingo for the day. Yeah, and he fucking wouldn't. I was like, this could be my perfect streak. No, the point is, the streak is what you're learning in the language. No, because I'm Dr. Shawnee, friend of ours. He has Duolingo and I'm on his family plan because I don't want to pay \$150 a year or whatever it is. Because you're struggling. No, just I don't want to pay \$100. If I don't have to pay, that'd be great. Thank you. Duolingo. But no, no, I just thought he's my friend who speaks Espanol first language, Argentinian. He could do my Duolingo. I have a streak because all about streaks and getting every answer right. Yes. And then Sean would see it and be like, oh my God, Fletcher is doing so well on Duolingo. Yeah. And then he turns up next time with a full Spanish speaking. It's like Fletcher. It's time for full immersion. And you're like, see, he can't see. He knows very well. No, you've never said no.

No, but great, great day yesterday. I got two refunds. So at the weekend when we went away, Hailey, and we went in our friend's car, I paid for parking at an unnamed parking establishment. And I booked it online and it said it was going to be like \$70, \$80. Not bad for the whole weekend away. Yeah, three days, nearly three days of parking. I was like, that's all right. The parking, always full. I know. Always full now. You're booking ahead of time, especially at the airports. You've got to book ahead. And then when we went to scan out, which you were, of course, still a Melbourne, it said, instead of being 70 something dollars, it was like, it's \$109. Because customs took so long, right? You would have just come out later.

They're an hour later than we were meant to be. And I was like, I am not having a bar of this. I was quoted 70 something dollars. And then I looked up on the website, it's like the extra hourly rate is \$2.50. I was like, I've been simply, I've been mischarged, worked it out about \$25. So I take a picture of my receipt, I email them a picture of my PDF with the quote of the price and blah, blah, blah, blah, blah. They email back and say, we will refund you your money. I opened my banking account today. They refunded the entire parking.

So not even the extra. Not even 25. So I think they're just, it's a real, sorry, we, we mucked up here. You got your parking for free. It's easier for them to refund the whole thing than a portion of it. Do I say something? No, I just committed it because it was easier for them free money. Okay, great. Take that money. That's so good. That's free money. So that's your double refund as a refund. Oh, no. So another, so I had some flights because they're going away end of the year. And there was like a one hour connection to get my flight home. And I was like, that's not happening. No, that's too nerve wracking. That's not happening. So I ring them up and I'm like, Hey, look, I need an earlier flight. And so they found a flight and I'm going to have a three hour connection time. That's perfect.

**[Transcript] ZM's Fletch, Vaughan & Hayley / Fletch, Vaughan & Hayley's Lil Bitta Pod - 29th September 2023**

LAX, horrible airport, but we'll do it because you know, we're on holiday. Who cares? And they were like, all the prices come down in the meantime. Once I've put the change fee on this, you get 300 us dollars back. Oh, yeah. No, but that's a credit. Oh, yeah. So that's okay. That's one day. Exactly. So it's a great day. We love a refund done puppy. We love a refund. Don't we? Yeah, that's really good, actually. Really good for you. Yeah. Do you have a refund story? I don't really get refunds a lot. I always just give up. Can't be bothered. I do too. I forget about them or give up. Yeah. Yeah. Cause I was going to do that. \$1000 off me. That's the opposite of a refund. Yeah. That's a thousand dollars off of me too. And I said, no, that's a bill. Yeah, but you'll be the first to hurt myself. So you'll be the first to want them to cast up your leg. If you break your leg, won't you? Oh, yeah. Soft teeth as well. I've got soft teeth. Keep chipping them. So, yeah. ACC cover that? Yeah, they do. Okay. Yeah, they do. And they have. Good for them. Yeah, they cover me when I punch myself in the face. Broke a tooth. Thanks, ACC. Yeah, okay. I'll pay the bill.